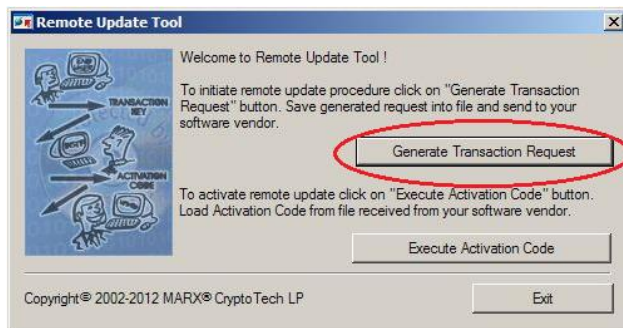


Renewing Your SoundCheck Hardware Key - SoundCheck 13.0 and later

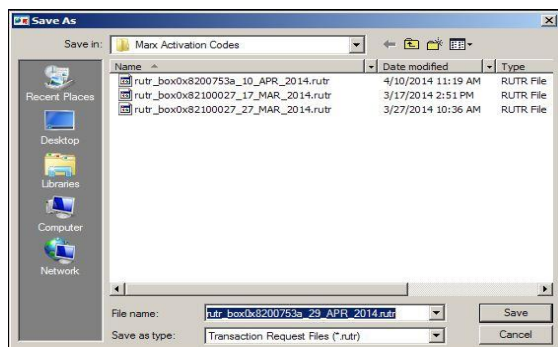
1. Verify that the key you want to renew is connected to this PC.
2. From this folder, launch "Request_SoundCheck_Renewal.exe"

Name	Date modified
Renew SoundCheck Hardware Key - Windows.pdf	5/13/2019 10:34 AM
Request_SoundCheck_Renewal.407	12/19/2018 4:43 PM
Request_SoundCheck_Renewal.409	12/19/2018 4:43 PM
Request_SoundCheck_Renewal.exe	12/19/2018 4:43 PM

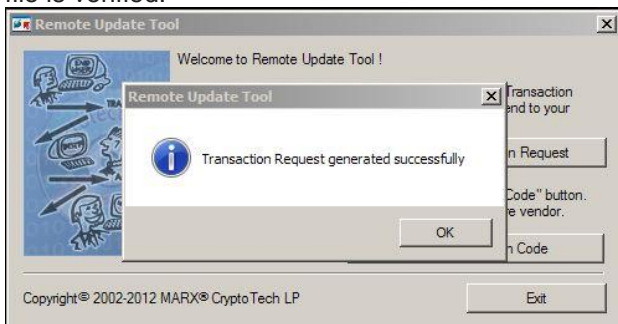
3. Press the "Generate Transaction Request" button.



4. This will create a renewal request file with the "rutr" extension. Save the file to a Folder you can easily find. Do not change the name of the file:

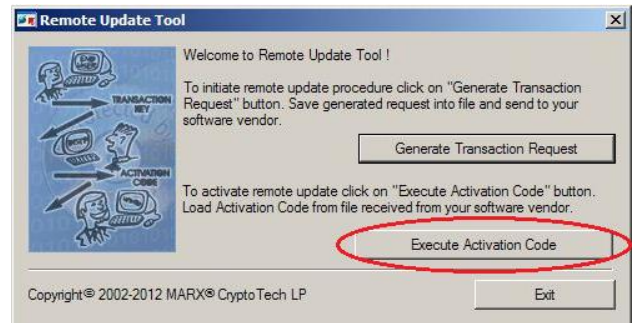


5. You should see the following message after the new file is verified:

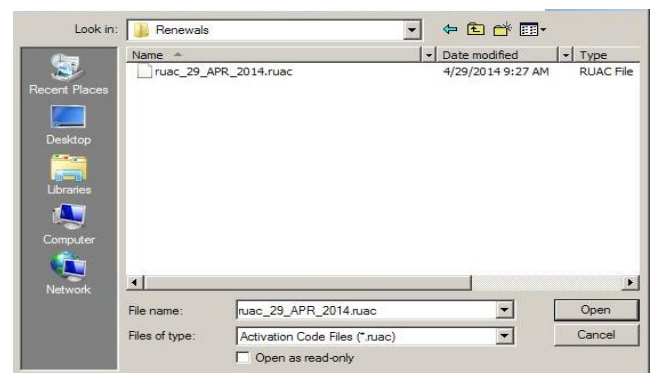


6. Send a copy of the file to upgrades@listeninc.com.

7. Listen will create and send an activation file with the "ruac" file extension. Copy it to a folder you can easily find.
8. Restart "Request_SoundCheck_Renewal.exe". Press the "Execute Activation Code" button:



9. Navigate to your new "ruac" file and open it:



10. You should see the following message when the renewal completes:



11. If the renewal fails, contact support@listeninc.com

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